

# SERVICE CONTRACTS

## EXCELLENCE

RENAULT  
TRUCKS  
DELIVER

START & DRIVE



The Renault Trucks Excellence Contract provides you with full cover and the most extensive repair and maintenance contract on offer. Delivering total piece of mind that your entire vehicle is being maintained to an outstanding condition, with genuine Renault Trucks parts. This means you, as the owner/ operator, can relax in the knowledge that you will not receive any surprises when it comes to the cost of repairs.

With a pre-planned service schedule to suit your operation, your vehicle will always be ready when you need it, giving you maximum uptime. With all inspections and work carried out by a skilled Renault Trucks Technician, your truck will be maintained to a top condition throughout the contract period, keeping residual values high.

Repairs to the driveline and chassis and cab, including wear parts, are included within the contract, giving you full confidence that anything can be repaired and that your vehicle will be returned to you in excellent condition.

Administrative time is cut as costs and payment for the running and maintenance of your trucks are simplified, thanks to our easy monthly payment system.

### EXCELLENCE SERVICE CONTRACT – KEY BENEFITS



- Plan your inspections well in advance
- Protect your O-License and OCRS score
- Understand the total cost of ownership for your vehicles
- Enjoy the peace of mind that all problems are solved
- Understand your costs with equal and fixed monthly payments
- Vehicles under this plan receive regular maintenance check ups
- **All repairs for the vehicle are covered**

Find out more about all of our service contracts:  
Talk to your local dealer or visit [renault-trucks.co.uk](http://renault-trucks.co.uk)



Please turn to the next page to see everything that's included in the Excellence Service Contract.



## PREVENTIVE MAINTENANCE (as per pre-agreed service schedule)

### ROUTINE SERVICE

- Engine oil change – oil and fuel filters change
- Gearbox oil and filter change
- Coolant replacement
- Particle filter maintenance
- Axle oil change
- Clutch circuit drain
- Air conditioning maintenance & filter change
- Air filter change
- Air dryer change
- Fuel tanks water purge
- Water presence in compressed air tanks check by bleeding
- Power steering tank filter change
- Belts and tensioners replacement
- Fifth wheel or towing hook greasing
- Chassis and hinge lubrication
- Radiator cleaning
- Valve and injector clearance
- Level of screen wash, clutch fluid, coolant, engine and steering, battery electrolyte
- Mot test and fee/Steam Clean
- Tachograph test and calibration (biennial)

### ELECTRONIC CHECK

- Dashboard instruments, warning lights and indicator lamps operation

- Lighting condition
- Fixing condition and connection of batteries
- Master switch operation
- Fault codes, multifunction information display

### BRAKE CHECK

- Braking system
- Brake pads wear, brake lever
- Parking brake operation

### DRIVELINE CHECK

- Engine noise and smoke emission
- Radiator cores cleanliness
- Cooling circuit degree of protection
- Engine for leakage
- Intake circuit for leakage
- Axles for leakage
- Gearbox for leakage
- Engine and radiator rubber mountings condition and tightening
- Gearbox rubber mountings condition and tightening
- Clutch wear
- Universal joints bolts tightening
- Transmission play
- Belts and tensioners condition

### SUSPENSIONS / WHEELS CHECK

- Tyre wear and pressure
- Pneumatic suspension and remote control operation
- Air suspensions
- Shock absorbers mounting and condition

### AXLE / STEERING / CHASSIS CHECK

- General condition of wiring fixings support
- Springs, pads and stabilizer bars condition
- Steering mechanism and front hub bearing
- Chassis frame and cross-members conditions

### CAB CHECK

- Locks and remote control operation
- General condition of cab
- Windscreen and rear-view mirrors condition
- Front bumper, license plates, radiator grill and lights condition
- Rear underrun bar and bumpers
- Step wells, side skirts and mud flaps condition

- Seat belts, horn, screen wipers and washers operation
- Air conditioning and heating operation
- Wiper blades condition
- Cab mounting, rotation and unlocking system operation

### OTHER CHECKS

- Fuel and AdBlue tanks for leakage
- Fuel tank venting
- General condition and mounting of exhaust line system
- Hydraulic retarder for leakage
- Power take off for leakage
- Presence and mounting of noise shields
- Hydraulic circuit and gear shift for leakage
- Air gap check and axial play of electric retarder bearing
- Hoses, ducts and pipes condition
- Dynamic test of brakes, speed limiter, gearbox, clutch and steering

## REPAIRS

### DRIVELINE

- Engine gaskets
- Cylinder block, crankcase, connecting rods and bearings crankshaft, pistons, flywheel, damper, cylinder head, distribution, valves, camshaft, manifold, breather, turbo charger
- Water pump – Thermostat
- Water/oil heat exchanger – Engine fan control
- Engine oil pump, oil filter housing and gauge
- Injection pump – Feed pump – Fuel filter housing
- Electronic control unit
- Injectors and pipes
- Air compressor
- Gearbox: gearbox housing, synchronizers, pinions, shafts, relays, oil pump – sensors
- Power take-off
- Shafts and gears of power take-off
- Transfer box
- Rear axle – Hubs reduction – Differential – Shafts
- Transmissions

- Electrical/hydraulic retarder – Exhaust brake
- Gearshift control

### CHASSIS and CAB

- Fuel circuit – Pipes – Fuel and AdBlue tanks – Gauges
- Water coolant circuit – Radiators – Exchangers – Hoses – Expansion tank.
- Air circuit – Fan – Air dryer – Intercooler
- Oil circuit
- Vacuum pump
- Alternator – Starter motor – Voltage regulator
- Engine and gearbox suspension mounts
- Clutch fork – Clutch servo
- Power take off control
- Clutch, gearbox, suspensions control
- Steering wheel, housing and connecting rods
- Engine stop control
- Power steering – Hydraulic pump
- Suspensions – Shock absorbers – Cushions – Bars
- Battery box – Tool locker
- Spare wheel carrier
- Towing hook and coupling
- Fifth wheel, fifth wheel bed and mountings
- Engine exhaust – Silencer – SCR – DPF (except maintenance) – Pressure and Heat sensor – Injector
- Accelerator pedal – Speed limiter
- Axles – Stub axle – Hubs and wheel bearing – Bump stops
- Mechanic, pneumatic or hydraulic brakes control – Cylinders
- Pneumatic systems – Pipes – Compressed air tanks – APM – EACU
- Complete chassis – Lift axle system
- Cab structure
- Doors, door handles, locks (except barrel), hinges
- Windows motor – Engine trim and defrosting of mirrors
- Fan and intakes
- Heating – Demisting – Standalone heating
- Air conditioning – Climate control

- Dashboard – Consoles – Coat hanger – Storage
- Sun visor
- Seat belts
- Fridge
- Seats and bunk mechanism
- Mounting, suspensions and tilt of cab
- Master switch
- Wiring harness and fixings
- All ECU's and switches – Sensors – Immobilizer
- Relays – Horn
- Signaling lights
- Wash/wipe mechanism and control
- Radio and speakers
- Dashboard instruments – Tachograph
- Controls – Stalk switch
- Warning lights

### WEAR PARTS REPLACEMENT

- Clutch disc, mechanism and bearing
- Discs or brake drums
- Pads or brake linings
- Wiper blades
- Batteries

## OPTIONS EXAMPLES

- Collection and delivery of the vehicle for routine servicing
- European Cover
- Tyres
- Repair and maintenance of Tail lift
- Repair and maintenance of additional equipment

